For help visit incyt by LX
incyt.io/support

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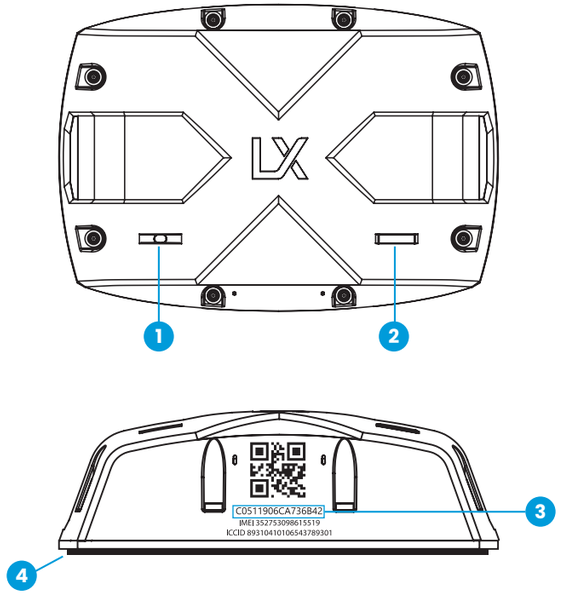
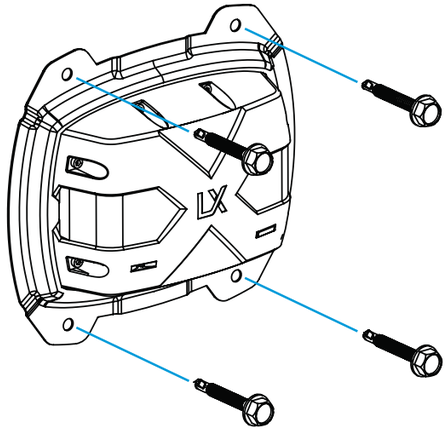
Product Overview



1 Environmental Sensing Port (Polaris Sense model only)
2 LED
3 Device ID
4 VHB Tape

Security Bracket

For installation scenarios where the device may encounter vibration, or be exposed to tampering, mount using the security bracket accessory (purchased separately from incyt.io).



Safety and compliance

Ensure installation complies with all relevant local regulations and requirements.

Troubleshooting

Further installation, activation and troubleshooting information is available at **incyt.io/support**

Polaris

Quick Start Guide

Getting Started

1. Download the Incyt by LX app on the iOS AppStore, or Google Play store on your mobile device.

Download on the App Store

GET IT ON Google Play

2. Create a new account or login with your existing account.

3. Follow instructions in the app to pair your device.

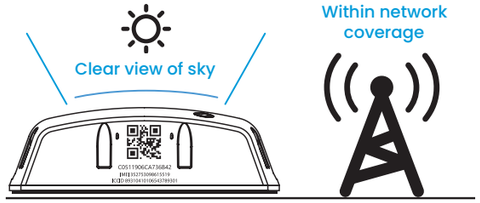
4. Follow the instructions on the next page to activate and mount your device.

Device Activation

5. The device is delivered in a dormant state. Activate before use by following the steps below.

Ensure the device is placed:

- outside
- with an unobstructed view of the sky, and
- within LTE-M or NB-IoT network coverage



6. Use the magnet included in the box to swipe over the LED on the device. The LED may start blinking white. Swipe a second time within 5 seconds. The LED will remain on for 5 seconds.

Note: If the LED turns ON for 3 seconds in a different colour, the device has already been activated.

7. The device will then attempt to connect to the Incyt platform for activation and configuration. This process, indicated by the LED blinking, may take several minutes. Once the device has successfully activated, the LED will remain white for 10 seconds and then turn off.

8. Refer to the **Incyt app dashboard** to ensure the device is connected.

Device Installation and Mounting

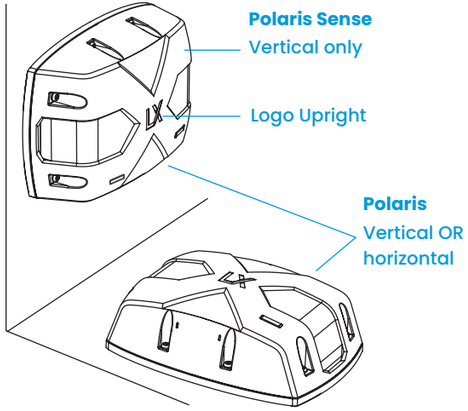
9. Select an appropropriate location to mount your device. The most important factors to consider are:

- **Exposure to environment**

  Although this device is rugged, protecting it from direct sunlight, rain, chemicals and dirt will extend its operational life. The environmental sensing port needs to be kept clean, dry and unobstructed to provide accurate sensor readings.

- **Orientation**

  See the following diagrams for the mounting orientations of your specific device model



- **Temperature**

  The recommended temperature range of this device is 5°C to 50°C. Use outside of this range may limit the device performance and functionality, and may reduce the battery and operational life of the device.

- **Wireless network**

  This device uses multiple technologies for geo-location and communication with the Incyt platform. Installing the device in a location with unobstructed visibility to the sky/GPS satellites, and strong cellular connectivity, will ensure maximum performance and accuracy of the device.

10. Roughen smooth surfaces using a scouring pad or steel wool before application. Clean the mounting surface prior to installation by removing debris, and wiping using the alcohol wipe included.

11. Remove the VHB protective film on the underside of the device, and press firmly against the mounting surface for 30 seconds to maximise adhesion.

Note: VHB adhesive will reach maximum bonding strength after 24 hours.